



GUARANTEE OF WORKMANSHIP (SEAL OF QUALITY)

Ukuphepa Doors offers guarantee on all its products (Retractable Security Gates, Window Fixtures, Fixed Gates and Retractable DIY Gates). Should you have a problem with any of the products within the warranty period, **Ukuphepa Doors** will repair or replace the faulty product/components at the company's discretion:

Inland: barriers installed on the inside have a 5-year warranty on the workmanship, whilst those installed on the outside have a 3-year warranty on the workmanship.

We do not cover corrosion on any of the Powder Coated Mild Steel products. Only barriers which have been galvanized will carry a 3-year warranty against corrosion.

Coastal: barriers installed on the inside have a 3-year warranty on the workmanship. We do not cover corrosion on any of the Powder Coated Mild Steel products. Only products that have been galvanized carry a 2-year warranty against corrosion, provided they are installed on the inside. There is no warranty for products installed on the outside in coastal areas.

Please note that the warranty does not cover the following: cosmetic damage such as scratches and chipping, negligent use, lack of proper care (see below), general wear and tear, and installations carried out by persons other than an **Ukuphepa Doors** approved technician. **[Applicable only on Retractable Security Gates and Window Fixtures purposely made and fitted]** Any tampering or unauthorized repairs immediately render this warranty void.

CARE and ADVICE

***Positioning:** anything exposed to the elements is bound to deteriorate at an accelerated rate due to the effects of Mother Nature. Therefore, it is generally advised that you consider an internal installation before an external one.

***Treatment:** please insure that the gate does not get scratched nor chipped. Removal of the powder coating means that the steel will be exposed which diminishes the gate's lifespan.

***Lubricate:** wherever there is friction, a lubricant is needed to reduce wear and tear. So, care will be need regularly (at least monthly) in the bottom track, top rail, locks and other moving parts.

***Cleaning:** the cleaner, the better. We cannot stress enough the importance of cleaning your barrier often. This should be done with a soft cloth/brush, warm water and a mild soap. A good wax once in a while will also do well for your barrier. Stay away from petroleum-based and other harsh chemicals as these have adverse effects on the powder coated finish of your security feature.

*These are but just the minimum requirements and so the better you treat your barrier the more efficient it will be for an extended period of time. For a more detailed look at the **Powder Coating Care & Maintenance info**, please see the document on our Website:*

www.ukuphepadoors.co.za